

## Metering and Billing Approval Certificate

This certificate is issued to

**Daisy Corporate Services Trading Limited**

of

Head Office,  
5<sup>th</sup> Floor, 240 Blackfriars Road,  
London SE1 8NW

to certify that the Total Metering and Billing System used by the above company for providing the following Public Available Telephone Services

**Daisy Corporate Services**

**Fixed Voice and Mobile Voice Retail Services, including SMS  
(Annex B of the 2014 Direction)  
Excluding Under Billing**

has been found to comply with

The Ofcom Metering and Billing Direction, dated 31 July 2014

Signed by Ian Fidge  
Certification Manager

Approval Date: **27th April 2018**

On Behalf of Enigma QPM

Approval Number: **E107 - Issue 1**

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This certificate has been issued by Enigma QPM Limited in accordance with the Metering and Billing Approval Scheme. Conditions for the validity of this certificate, if any, are listed in the Annex. This certificate is not transferable and remains the property of Enigma QPM.

This certificate is valid from **27<sup>th</sup> April 2018 until not later than the End of April 2021**  
(For scope of approval prior to the validity date on this certificate please refer to Enigma QPM)

**SCHEDULE - APPROVAL IN ACCORDANCE WITH GENERAL CONDITION 11  
AS NOTIFIED UNDER SECTION 48(1) OF THE  
COMMUNICATIONS ACT 2003**

Enigma QPM (Enigma)

- being an Approval Body as referenced in General Condition 11 contained within the Ofcom Notification dated 22 July 2003 under Section 48(1) of the Communications Act 2003, see Modification to GC11.7(b) 30th July 2010 for Enigma Approval.

- having on **28<sup>th</sup> March 2018** given notice to such persons as Enigma considers appropriate of a proposal to give this approval,

- and having considered any representations received from such persons by **27<sup>th</sup> April 2018**, hereby approves, in accordance with the General Condition, the Total Metering and Billing System operated by **Daisy Corporate Services Trading Limited** which is used to provide the Public Electronic Communications Services listed in Section A, subject to the conditions listed in Section B which must be complied with if this approval is to apply.

**A. Public Available Telephony Service(s) within the scope of this Approval**

1. Annex B of the 2014 Direction – Retail Services
2. Fixed Voice and Mobile Voice Telephony Services, including SMS
3. Excluding Under Billing
4. Daisy Corporate Services

**B. Conditions which must be complied with if this Approval is to apply:**

1. **Daisy Corporate Services Trading Limited** shall advise Enigma promptly if there is reason to believe that any requirement of the Ofcom Metering and Billing Direction, dated 31 July 2014 (the "Direction") is not being met in relation to this Approval.
2. **Daisy Corporate Services Trading Limited** shall ensure that any proposed changes to the approved Total Metering and Billing System (TMBS) are appraised before being implemented in order to establish that the TMBS will continue to meet the requirements of the Direction.
3. **Daisy Corporate Services Trading Limited** shall provide to Enigma QPM, using measures accepted by Enigma and in the manner agreed with Enigma, regular monthly evidence to indicate whether or not the performance of the approved TMBS continues to comply with the requirements of the Direction.
4. This Approval is valid from **27<sup>th</sup> April 2018** until the end of **April 2021**. No later than one month prior to the expiry date, **Daisy Corporate Services Trading Limited** shall submit to Enigma an application for continuation of approval of the TMBS which is used to provide the Publicly Available Telephone Services listed in Section A above that will be in service beyond the expiry date.

**C. Documents Relating to this Approval**

1. Communications Act 2003
2. Notification under Section 48(1) of the Communications Act 2003 (setting general conditions under section 45 of the Communications Act 2003), dated 22 July 2003
3. Metering and Billing - Statement on Enigma - Modification to GC11.7(b) 30th July 2010.
4. The Ofcom Metering and Billing Direction, dated 31 July 2014

The Interpretation Act 1978 shall apply for the purpose of interpreting this approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents.